



## **Shop Management**

### **Job Description**

We are accepting applications for Shop Management positions (locations may vary). Shop Management is responsible for all aspects of the shop's performance.

Primary responsibilities include:

- Team Member training and development.
- Developing inspiring relationships with Team Members.
- Providing exceptionally friendly service to every guest.
- Maintaining an impressively clean shop.
- The full array of managerial administrative tasks.

This is a full-time position.

Mitchell's Ice Cream offers competitive pay with merit-based incentives for Team Members with exemplary performance. Medical coverage, 401 (k), and wellness plans are available for eligible Team Members.

### **About Mitchell's Ice Cream**

Mitchell's Ice Cream is a local Cleveland company started in 1999 by brothers Pete and Mike Mitchell. We strive to uphold the highest standards of quality, integrity, and customer service. We are committed to using exceptional ingredients, often organic and from farmers in Northeast Ohio. All of our ice cream is hand-crafted in small batches in our Kitchen & Shop located in the historic Ohio City neighborhood.

Mitchell's Ice Cream offers a collaborative and friendly work environment with room to build a career. We believe each Team Member's contribution is important. We expect each person's best effort every time they come to work. We take great pride in producing the highest quality ice cream we can and providing exceptional and friendly customer service.