



Customer Service

Job Description

We are currently hiring for various positions for Customer Service Team Members at all 8 retail locations (Avon, Westlake, Rocky River, Ohio City, Strongsville, Uptown, Solon and Beachwood).

Part-time and full-time positions are available.

Mitchell's Ice Cream offers competitive pay with merit-based incentives for Team Members with exemplary performance. Medical coverage, 401 (k), and wellness plans are available for eligible Team Members.

Job Requirements

- Must be focused with an ability to stay on task to complete projects assigned
- Must work with speed and efficiency to always produce the best quality products
- Enjoy working in collaborative and focused environment
- Motivated to learn new skills and assist other Team Members when needed
- Flexible schedule preferred
- A background in food service is not required, all employees will be trained
- Non-smoker employee preferred

About Mitchell's Ice Cream

Mitchell's Ice Cream is a local Cleveland company started in 1999 by brothers Pete and Mike Mitchell. We strive to uphold the highest standards of quality, integrity, and customer service. We are committed to using exceptional ingredients, often organic and from farmers in Northeast Ohio. All of our ice cream is hand-crafted in small batches in our Kitchen & Shop located in the historic Ohio City neighborhood.

Mitchell's Ice Cream offers a collaborative and friendly work environment with room to build a career. We believe each Team Member's contribution is important. We expect each person's best effort every time they come to work. We take great pride in producing the highest quality ice cream we can and providing exceptional and friendly customer service.